



GF Careers
Hub
Service

CARERS HUB SERVICE PROVISION FOR UNPAID

CARERS

- ❖ Provides a bespoke service to unpaid carers within Nottingham City and Nottinghamshire County, the following services are offered:
- ❖ Undertake an assessment of carers needs (statutory on behalf of Nottingham City)
- ❖ Over the phone, online chat, e-mail and face to face support
- ❖ Home visits
- ❖ Carers groups within both City and County with an option of online groups (with guest speakers attending)
- ❖ Identify local community wellbeing opportunities for Carers
- ❖ Connecting to other services, making referrals and support to attend groups etc.
- ❖ Support in accessing respite for the cared for person

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- ❖ Information, advice and support re caring roles and condition specific including access to relevant training to support their caring role
- ❖ Supporting carers with future and emergency planning
- ❖ Supporting carers after their caring role has ended or changed
- ❖ Advocating for carers who feel they don't have a voice
- ❖ Offer bespoke training to carers from 18 plus (currently offering 30 free online safeguarding training packages for carers, including level 3 advocacy courses)
- ❖ Specific support for young adult carers including groups, access to education, employment and training opportunities

CARERS HUB CONTACT INFORMATION

- ❖ Call us on: 0808 802 1777
- ❖ Email: carershubinfo@carersfederation.co.uk
- ❖ WhatsApp or Text: 07814678460
- ❖ Chatbox: Available on our website carershub.carersfederation.co.uk
- ❖ Office hours: 9am–5pm Monday to Friday.
- ❖ Address: Carers Hub Service, Carers Federation Christopher Cargill House, 21–23 Pelham Road Nottingham, NG5 1AP
- ❖ Facebook– search Carers Federation
- ❖ X(formerly twitter)– @carersfednews
- ❖ LinkedIn– Carers Federation